

Terms and conditions for Working with **Picasso Multimedia** Applicable from 01.04.2023

1. For a project to be completed a duration of minimum 24 working hour will be required. The time duration may increase in accordance with the project given.
2. If there is any urgent requirement for the project to be completed within the stipulated time period given by the client then extra 50% money will be charged than the normal price.
3. 40% of the total amount must be paid as advance at the beginning of the project and the rest amount must be paid after the completion of the project and before the delivery of the project to the client.
4. For project related to the website designing 50% money must be paid as advance at the beginning of the project and the rest amount must be paid within 7 days after the delivery.
5. If we are to share the credentials of the website to the client then the authority will not take responsibility for any kind of mishap. Furthermore, the authority will also not entertain any kind of allegation regarding the above mentioned statement.
6. After the completion of the project if any extra design work is done as an add-on then an extra charge if minimum Rs 100 is Applicable. The charge may vary depending on the amount of design requested or done.

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7. Any correction regarding the design or anything else done in the project a chance of 3 times will be given to the client then after Rs 50/- will be charged per design.
8. 2 Hours to 6 hours time duration will be taken if any kind of changes is requested but time duration may increase depending on the changes done within working hours or days.
9. Complete information must be provided before the starting of the project incase of wrong or incomplete information provided it would cause a delay in the delivery of the project.
10. Abusive Language or rude behavior will not be tolerated from the client/clients/company. Incase of rude behavior or usage of offensive Language the project will be terminated and no refund of advance payment will be made.
11. Only design file will be given to the client in any asked format (jpeg, png, pdf or others) 20% extra will be charged for raw file.
12. All kinds of support from the team will be given via phone calls messenger Whatsapp, calls, messages, zoom meetings, Google meet etc any time during work hours or working days. But only chat support will be provided by the team other than the working hours or days.

Chiranjit Dutta

Authorised Signatory & Date



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